



Waukesha County Office of Corporation Counsel

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WAUKESHA COUNTY CHILD SUPPORT DIVISION RECOGNIZED FOR EXCELLENCE

(WAUKESHA, WI) – Waukesha County’s Child Support Division is the largest agency in state history to surpass all four federal performance measures in a single year. To recognize the achievement, the Wisconsin Department of Children and Families, Bureau of Child Support has awarded the agency a Certificate of Excellence for fiscal year 2017.

“This award is the result of the hard work and dedication of our staff,” said Waukesha County Executive Paul Farrow. “Strategic planning is an important part of how Waukesha County does business each and every day. Our Child Support Division used that foundation of best practices to improve year-by-year, until they achieved a level of a success outmatched any other county of comparable size.”

The Certificate of Excellence recognizes a child support agency that has met or exceeded annual state performance goals in four areas: court order establishment, paternity establishment, current support collections and child support arrears collections. On each measures except paternity, Waukesha County broke every record in its recorded history.

- **Court Order Establishment:** Waukesha County achieved 93.06%; the state target is 80%.
- **Paternity Establishment:** Waukesha County achieved 101.33%; the state target is 90%.
- **Current Support Collections:** Waukesha County achieved 81.14%; the state target is 80%. In 2016, Waukesha County became the largest ever to reach the state target. In 2017, the county built off that success, improving nearly a full percentage point over the previous year.
- **Arrears Case Collections:** Waukesha County achieved 81.06%; the state target is 80%. This was the first time in Waukesha’s history to reach the state target. It is the largest agency ever to make that benchmark.

About Waukesha County Child Support Division

Under the umbrella of the Corporation Counsel Office, the Child Support Division provides financial, legal, case management, and clerical services for child support cases. Legal and case management activities include establishing paternity, establishing court-ordered obligations for child support and health insurance, locating absent parents, investigating delinquent child support cases, modifying support obligations as required by law, and enforcing support obligations through a variety of administrative and judicial processes for Wisconsin and interstate cases. More information is available online at

www.waukeshacounty.gov/corporationcounsel.

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