



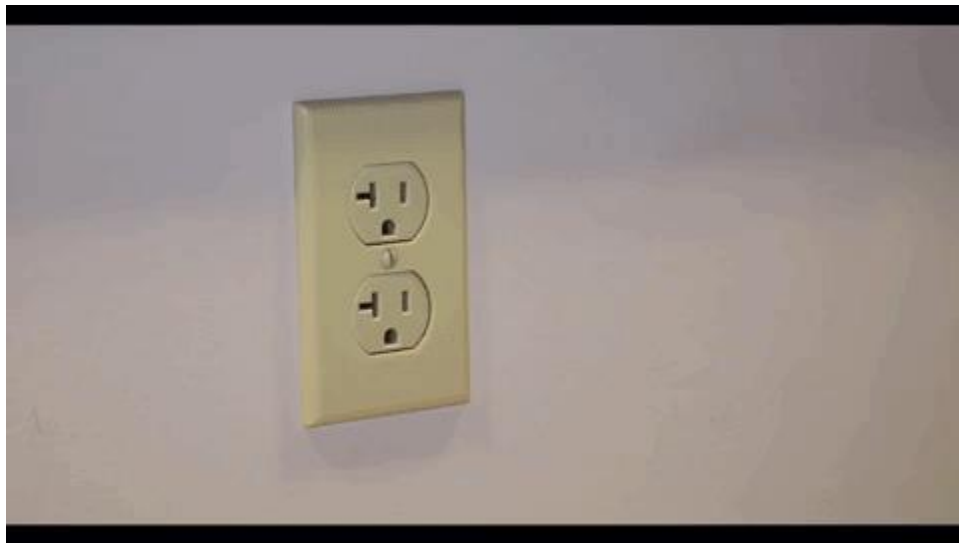
For Immediate Release

April 11, 2019

414-221-4444

Reminder: Winter heating moratorium ends Monday

Milwaukee - We Energies is urging customers who are behind on their energy bills to get caught up before the end of the winter heating moratorium on April 15. Customers who owe a significant amount of money are at risk of disconnection starting next week. Please keep in mind, disconnection is always a last resort.



We encourage any customers who are behind on their bills to visit our [website](#) or call our customer care center as soon as possible at 800-842-4565. We can explain some of the options available, including a flexible payment plan or minimum payment option. We also offer budget billing, which spreads energy expenses more evenly over 12 months.

In addition, some customers may qualify for energy assistance through

the [Wisconsin Home Energy Assistance Program \(WHEAP\)](#). There is no charge to determine eligibility or to apply for assistance.

Scam Alert

Unfortunately, scammers have been known to prey on customers this time of year. Often, they'll demand immediate payment via prepaid debit card. We will never do that. Customers who receive a suspicious phone call should hang up and contact us directly to verify the status of their account. We've posted more information about common scams on our [website](#).